Mountain Empire Federal Credit Union
Website Privacy Policy

General Privacy Statement
Mountain Empire Federal Credit Union recognizes the importance of protecting the privacy of personal information of our members and others who visit our website and has adopted the following Website Privacy Policy. This Policy covers all our online offerings, including, but not limited to our website (mountainempirefcu.org), our Online Banking service, and our Mobile Banking service.

Cookies
A cookie is a small piece of information that a website stores directly on the computer you are using. Cookies may contain a variety of information from a simple count of how often you visit a website to information which allows customization of a website for your use. Mountain Empire Federal Credit Union uses cookies to gather data about the usage of our website and to ensure that you have access to your account information. Anytime a cookie is used, personal information is encrypted for our use only and is protected from third party access (a cookie cannot be read by a website other than the one that sets the cookie).

Site Navigation Statistics/Information Use
MEFCU collects standard non-identifying information about visits to our site for standard internal statistical purposes. We do not collect or retain any personal information when you are simply viewing our website. We will collect and retain personal and identifiable information when you submit this information to us, transact with us, or we provide you with access to your online account information. When you submit information to us using the methods available on our website, we protect your information by using strong industry standard encryption recommended for financial institutions. Employees with access to personal information are required by credit union bylaws to maintain the confidentiality of any information transmitted. All online banking sessions and bill pay transactions are authenticated and encrypted with the highest level of security protection available.

Email and Texting Preferences
If your email address and/or a phone number for receiving text messages is on record with us, we may periodically send you information about products, services or events we believe may interest you. If you are not interested in receiving such information, instructions for how to stop or unsubscribe from receiving these messages are included in each email and text we send.

Links to other Websites
This site does contain links to other sites. MEFCU does not assume any responsibility for the privacy policies or the content of such websites. If you choose to link to one of these sites, we strongly suggest that you review their privacy statement.

Children's Online Privacy Protection Act (COPPA)

Unless verifiable consent acceptable to us is obtained from a parent or legal guardian, we do not knowingly collect, maintain or use personal information obtained from our website about children under 13 years of age. We are not responsible for the data collection or use practices of any party to which our website may link. For more information about the Children's Online Privacy Protection Act (COPPA), visit the Federal Trade Commission website, www.ftc.gov.

Changes to Website Privacy Policy

If our Privacy Policy changes, we will immediately post these changes to our website. Any such changes will be effective upon posting, unless otherwise stated in the change.

If you have any questions about this policy statement, practices of this site, or about any dealings with this site, please contact us at 276-782-9639 or by U.S. Mail: Webmaster, Mountain Empire Federal Credit Union, 1413 N Main St., Marion, VA 24354.